



THE RULES AT JUNGLE MANIA

We are pleased to provide our wonderful soft play centres for our customers to enjoy however whilst we have attempted to make it as safe as possible, the very nature of children's play activity means that accidents can occasionally happen. Jungle Mania and employees endeavour to ensure the safety of our visitors at all times however we are not a childcare facility and therefore parents and guardians are responsible for the behaviour and well-being of the children in their care at all times.

We accept the following adult/child ratios (with no exceptions):

Over 5's 1 adult : 5 children

Under 5's 1 adult : 3 children

General Policies

- Only children who are 11 and under may play (10 years old for Jungle Mania Swindon).
- Children over this age may play at the discretion of the management if supervising a younger sibling.
- Age restrictions vary depending on the play zone that visitors are using. These are in place for the safety and enjoyment of all children.
- It is recommended that children stay within the area that is recommended for their age.
- The main larger play frame 1s for over 2's.
- The smaller baby area under 4's.
- Parents take younger children onto the main play frame are responsible for the safety of their child at all times.
- Parents/Guardians must note the individual safety signs around the centre in relation to speck pieces of kit and ensure their children adhere to these rules. (eg Spiral slide and astral slide).
- Adults are not permitted to play on the equipment.
- Maximum height restriction for play of 1.45 Metres

These are for customer's safety and Jungle Mania do not accept any responsibility for any breach of these rules.

Clothing Safety

- Socks must be worn at all times.
- No shoes are to be worn on the play structure or the soft mats surrounding them.
- Leave badges and jewellery with a responsible adult. Spectacles should only be worn if used with a retainer and shatter proof lenses.
- We recommend that children wear long sleeves and trousers to avoid friction burns on the slides.
- Clothes should be tucked in at all times. We cannot be held responsible for friction burns.
- Clothes with ropes and cords should not be worn in the play area.
- Jungle Mania cannot accept responsibility for personal belongings at any time. Items are left unattended at the owner's risk.

Play Structure Rules

- Please do not play in front of slide exits.
- No sharp objects may be taken into the play area.
- It is forbidden to climb up the slides or on the netted walls or the system structure.
- No food, drink or chewing gum should be taken into the play equipment.
- Balls or other objects should not be thrown at each other

Food & Drink

- Only food and drink purchased from Tree Tops Cafe may be consumed on the premises — this includes birthday cakes unless part of a Jungle Mania Party.
- The exception to this would be baby products, warming baby milk or for children with allergies which must be brought to the manager's attention before food is consumed.
- In the interest of Health and Safety, please ensure that any food debris which falls on the floor is picked/wiped up as soon as possible.
- Report any spillages to a member of staff.

General Health & Safety

It is forbidden to smoke within the building.

Children who are unwell or have been unwell must not visit any of our centres for a period of 48 hours after the last occurrence.

Parents must ensure their child does not overheat.

Children who become unwell must leave the centre immediately.

Children should use the toilet and wash their hands before re-entering the play area.

Report all accidents or incidents to a member of staff, to ensure that we can provide any necessary assistance and minimise the potential of re-occurrence. These will be logged and are an important part of ongoing safety audits.

All damages to Jungle Mania property either accidental or deliberate must be reported to a member of staff.

Nappy changing and the use of potties etc. should be conducted in the baby changing areas. Place nappies in the correct bins provided.

We are a breastfeeding friendly centre.

Abusive or aggressive behaviour including inappropriate behaviour towards any member of staff or the public will not be tolerated from either adults or children. Guilty parties will be asked to leave immediately and the police may be called.

Any customer found breaching any of these rules may be asked to leave.

BY PAYING OUR ENTRANCE FEE AND SIGNING WAIVER PARENTS/GUARDIANS ACKNOWLEDGE THAT THEY HAVE READ AND UNDERSTOOD OUR RULES.

Jungle Mania encourages children to play, run free and explore in a safe and stimulating environment. As such, there are inherent risks that are always associated with children playing and having fun together. We have taken every reasonable step to control these risks through the design, maintenance and operation of our facility. It is however impossible to eliminate such risks completely whilst providing a stimulating environment and parents / guardians must recognise and accept these risks. Rules of Play We appreciate your cooperation in all matters.

The Management reserve the right to refuse entry.

Any further questions please do not hesitate to contact the centre you are booking with.